

SUPPORTING

Sefton's

VOLUNTARY

COMMUNITY

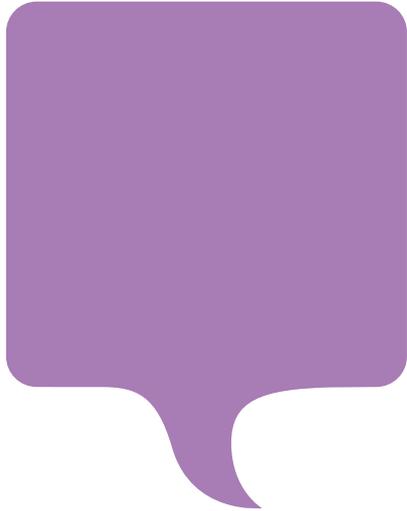
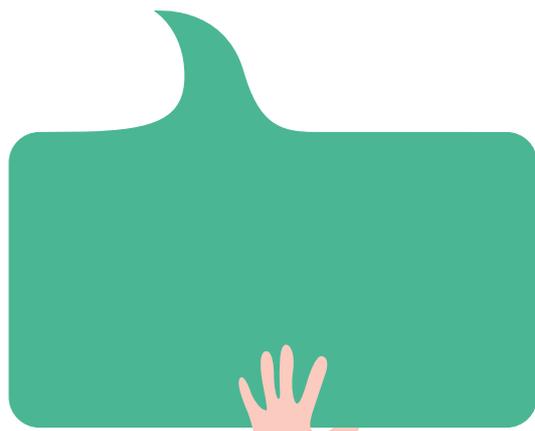
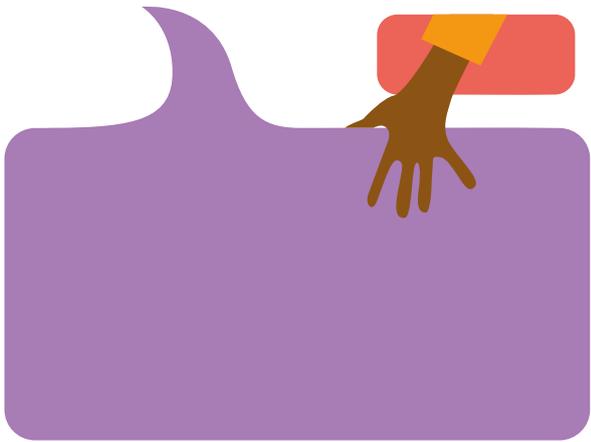
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FAITH

Sector

2018





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FOREWORD

Supporting local communities has been the primary focus of Sefton CVS throughout our 45 years, working collaboratively with VCF organisations and our public sector partners.

In 2018 CVS undertook a significant restructuring to move to a locality-based model of delivery. Organised in three area teams - South Sefton, Central Sefton and Southport and Formby (North) - it will provide more direct infrastructure support to enable local groups and organisations to respond to the needs of local residents.

As well as providing a geographic focus the Locality Teams will also contribute to a boroughwide offer of policy and strategic support in the following areas: older citizens, children, young people and families, equalities and mental health.

The Teams are now aligned with Sefton Council's new and developing locality structure. We are also working collaboratively with our other partners in the health system to provide more integrated services nearest to Sefton residents.

New developments to support integrated services and referral pathways strengthening links to community assets include working alongside developing GP primary care networks, participating in an emerging Provider Alliance and co-ordinating social action in early intervention and prevention initiatives.

CVS has also promoted volunteering within the borough in partnership with Sefton Council's chosen Year of the Volunteer theme. Our annual conference in October 'Give a Little: Change a Lot' focuses on innovation, good practice and the changing role of volunteering.

At CVS we are grateful for the continued support of our key funders and the spirit of co-operation and collaboration we experience working alongside our partners in the public sector and VCF sector.

At our AGM our Honorary Treasurer Simon Sharman stands down after many years of outstanding service, having supported the CVS Board and Senior Management Team throughout that time. We are grateful for his commitment over the years and delighted he will continue as a Trustee.

Dave Roscoe
Chair

Angela White OBE
Chief Executive



INTRODUCTION



Vision

Our vision is to develop a vibrant voluntary, community and faith sector that encourages and supports independent, resilient and sustainable communities.

Activities

Our key activities are to:

- Provide support services to the VCF sector.
- Promote partnerships within the sector, and between the VCF sector and other sectors.
- Provide a channel through which the VCF sector is represented.
- Develop new ideas, strategies and organisations.
- Support and develop volunteering opportunities.
- Promote equality of opportunity and access, and the value of diversity.

Values

Our guiding principles are to:

- Put Sefton people, places and organisations at the heart of what we do.
- Be open and fair in our transactions.
- Take responsibility and be accountable for our actions.
- Promote equality, diversity and cohesion through our activities.
- Support the most vulnerable people in our communities.
- Seek solutions, not problems.
- Be prepared to listen and learn.
- Operate ethically, honestly and with the highest standards of integrity.

Approach

The key elements of our approach are to:

Start where people are at

We encourage grassroots social action and community-led service delivery by helping local people to set up and develop robust projects, groups and social enterprises.

Pull in others and link it up

We operate as a sector champion, bringing together often diverse groups and organisations to network and collaborate more effectively.

Do more and do it better

We support and train local community organisations to improve their effectiveness, quality, reach, sustainability and social impact.

Innovate and pass it on

We help to spot gaps in provision and fill them by brokering creative solutions, leveraging in resources and developing new initiatives.

Promote

We promote the positive and progressive values of the VCF sector and highlight the added value of community-led and delivered services.

HIGHLIGHTS OF THE YEAR 1



1,193

intensive cases of capacity building support delivered with local VCF sector groups.



2,600

unique clients receiving support from partners in the Living Well Sefton service.



6,264

visits by people attending events or activities at Southport Community Centre.



1,244

enquiries were handled from people looking to pursue volunteering opportunities.



523

offenders accessed mentoring support at HMP Liverpool and HMP Kirkham.



495

interventions with BME/ migrant residents in Sefton requiring support.



200

people attended the Shining Stars awards ceremony at Bootle Town Hall.



£4.2M

secured for local groups from funding applications supported by Sefton CVS.



2,490
people benefited from training opportunities provided by Sefton CVS.



222

referrals were made to the newly-launched Community Connectors service.



1,673

interventions were delivered by the Sefton CVS Health and Wellbeing Trainers.



55,000

individual Sefton CVS email update messages distributed to subscribers.



£1.39M

of economic value to Sefton recognised by the CVS volunteer certificate scheme.



76

VCF sector groups received support from the CVS Community Accountancy Service.



11

quality assurance marks and training accreditations held by Sefton CVS.



19,400

subscribers and followers to the various Sefton CVS social media accounts.

STRATEGIC LEADERSHIP AND PARTNERSHIP



Sefton CVS works closely with Sefton Council, South Sefton and Southport and Formby Clinical Commissioning Groups and other statutory partners to address local priorities and facilitate VCF sector representation and participation.

Key features of this work in 2017/18 included:

- ▶ Participation in ongoing work streams relating to community resilience, transformation and integration and advocating the vital role that the sector plays in providing services and support to Sefton residents.
- ▶ Involvement as a key partner in Sefton Council work programmes including the Sefton Leadership Collaborative, the Health and Wellbeing Board, the Consultation and Engagement Panel, the Corporate Parenting Board and the Sexual Health Partnership.
- ▶ Producing consultation and engagement reports that fed into the production of Sefton Council's 2030 Vision strategic document.
- ▶ Facilitating sector networks and forums as a consultation and engagement conduit, to contribute to public policy and help develop and shape local services.

- ▶ Providing ongoing intelligence and policy support to the Well Sefton initiative and to the Virtual Wards.
- ▶ Promoting the VCF sector in Sefton Council's public sector transformation work streams, including the Leadership Collaborative multi-agency group and Early Intervention and Prevention thematic.
- ▶ Supporting activities relating to Sefton's Year of the Volunteer celebrations.
- ▶ Contributing to the work of the Safeguarding Boards for both children and adults.
- ▶ Ongoing involvement with the Welfare Reform and Anti-Poverty Partnership (WRAP) planning a co-ordinated response to welfare reform through a programme of measures to mitigate the impacts of austerity. This work included the co-facilitation of a multi-agency conference to consider the implications of Universal Credit roll-out.
- ▶ Working alongside Sefton Council on the development of a VCF sector provider network to support the provision of free school meals for children and young people aged 5-18 during school holidays.

- ▶ Developing a strategy for the wider delivery of MECC (Making Every Contact Count) training to elected members, Sefton Council staff, GP surgeries, the DWP and the VCF sector.
- ▶ Facilitating participation and engagement mechanisms including the equalities groups, the Young Advisors and the Youth Cabinet.
- ▶ Supporting the work programmes of the Formby Area Partnership.
- ▶ Providing ongoing intelligence and policy support to the Well Sefton initiative and to the Virtual Wards.
- ▶ Managing the CCGs' VCF Health Fund focused on local health and wellbeing priorities, and producing a final impact report. In total £2.5 million was distributed to 52 different groups, benefiting 2,881 children and young people, 3,291 older people and 3,443 adults.
- ▶ Supporting the aims of the Sefton Armed Forces Covenant, armed forces charities and major commemorations like the World War One centenary.



- Providing ongoing advisory input to a Sefton Council-led steering group addressing early intervention and prevention, with a particular focus on social prescribing, evaluation, healthy workplaces, behaviour change and social value.

- Developing and facilitating sector consortia including area-based initiatives addressing adult mental health and children's and young people's emotional wellbeing.

- Becoming a member of Sefton Council's newly formed Digital Inclusion Strategy Group.

- Co-ordinating a successful bid to the Building Better Opportunities Fund in collaboration with VOLA. This involves the Big Lottery matching funds from the European Social Fund for projects that tackle poverty and promote social inclusion. The key themes are digital and financial inclusion.

- Being a member of the Greater Merseyside V6 which is a focal point for VCF and social enterprise infrastructure/support providers to debate, influence and shape policy at Liverpool City Region level.

Quality assurance

Sefton CVS holds the following quality assurance marks and training accreditations (as at 31st March 2018):

- Investors in People - Gold Standard

- NAVCA Quality Award

- Volunteer Centre Quality Assurance

- Royal Society for Public Health (RSPH) Health Promoting Organisation

- Navajo (LGBT-friendly) Charter Mark

- Workplace Wellbeing Charter

- Disability Confident Employer

- Approved Provider Status (Mentoring and Befriending)

- Open Awards Approved Centre

- Recognised Centre Royal Society for Public Health (RSPH)

- Recognised Centre Mental Health First Aid

Recognition awards

In addition to existing recognition awards, Sefton CVS and members of its team received the following new honours during 2017/18:

- CVS was awarded the NHS 70 Community Partner of the Year Award by NHS South Sefton CCG and NHS Southport and Formby CCG, demonstrating the organisation's strong, community-focused partnership work with local health commissioners.

- CVS was also recognised as Student Employer of the Year by Edge Hill University.

- Young Advisor and student Shannon Bryan was also named Student Employee of the Year by Edge Hill University.

Photo: Sefton CVS Chief Executive Angela White OBE (centre) and Chair Dave Roscoe (left) pictured with guest speakers at the Sefton CVS 2017 annual conference Growth Through Collaboration.



SUPPORT FOR GROUPS

Organisaton development

This service provides support to local people looking to establish new projects and groups, and also helps existing organisations to improve their effectiveness. It also encourages groups to collaborate more widely.

Support is available with a wide range of issues including setting up a charity or social/community enterprise, developing policies, funding, managing community buildings, governance, achieving quality standards, project development, business planning and skills development.

Key activities during 2017/18 included:

- Handling 1,193 intensive cases of capacity building and customised support with 276 groups and 15 individuals. 66 per cent of the groups had an annual income of under £100k.
- Providing the majority of this support to groups that have a focus on children, young people and families; health and wellbeing; equalities (vulnerable and minority groups); sport and recreation; arts and culture; older people; the environment and places of worship.
- Experiencing the greatest demand for support from groups delivering services in south Sefton, or throughout the borough.

- Supporting 12 potential new groups, with five of them going forward as new charity and enterprise start-ups.
- Supporting the work of Sefton Council's Social Finance Task Group.
- In conjunction with Sefton Council, submitting a successful second stage bid to the Connect Fund with the aim of building a more open and accessible social investment market. Work gets under way on this later in 2018.

Funding Information Service

The Funding Information Service provides support to VCF sector groups, helping them access funding opportunities which will enable them to become more sustainable by improving their financial security and capacity.

Organisations can access this support through funding surgeries and roadshows, one-to-one meetings, training courses, conferences, bulletins and online.

The service also works closely with key funders such as the Big Lottery to promote their investment funds and encourage applications from local groups.

Detailed support is provided with developing the proposals to bid status, compiling evidence and data, final submission and monitoring and managing grants once awarded.

Staff also provide a bid review service to help groups with applications, and bespoke support to organisations in crisis.

Key activities during 2017/18 included:

- Helping the Sefton VCF sector to secure £4.2 million from known funding applications during the year, 92 per cent of funds coming from resources outside the borough. A further £1.2 million of bids were awaiting decisions at the year-end.
- Managing the Merseyside Funding Information Portal (MFIP) website which advertised 596 funding opportunities and attracted 225,381 website hits during the year. The MFIP Twitter account (@MerseyFunding) has 288 followers.
- Producing 15 MFIP email updates distributed to 524 subscribers per issue, a total of 7,860 recipients.
- Acting as the local co-ordinator for updates and meetings about new funding initiatives such as the Big Lottery's Youth Investment Fund to which three local groups submitted successful applications, generating £1,126,536 for Sefton's youth sector.
- Hosting funding surgeries for Big Lottery Reaching Communities/Awards for All, the Burbo Bank Extension Fund, Children in Need, ESF Community Grants and the People's Health Trust Active Fit Fund.
- Organising a funders' fair as part of the CVS 2017 annual conference attended by 16 funding bodies including the Big Lottery, trusts and social investors.



Community Accountancy

The Community Accountancy Service provides a suite of services for the VCF sector including financial health checks, independent examinations and training and bookkeeping services.

Key activities during 2017/18 included:

- Providing services to 76 Sefton VCF sector organisations, 38 per cent of them with a turnover of less than £100k.
- Preparing annual accounts for 48 groups.
- Carrying out independent examinations for 50 VCF sector organisations.
- Providing a payroll bureau service to 23 groups.
- Undertaking bookkeeping work for 17 local organisations.
- Supporting one VCF sector group in financial crisis, and providing five groups with advice on Corporation Tax.

Training and skills

The Sefton CVS Training and Development Programme builds the skills and knowledge of the VCF sector workforce, thereby strengthening the capacity and capability of the organisations they work for to sustain and grow their operations.

Key activities during 2017/18 included:

- Delivering 145 face-to-face training and masterclass sessions to 1,859 people.
- Providing CVS training opportunities that benefited a total of 2,490 individuals.
- Providing accredited online safeguarding training to 631 people.
- Helping 731 individuals to achieve accreditation via courses organised by CVS.
- Offering a suite of 94 training courses that can be delivered on a bespoke basis, 13 of them accredited, for example RSPH, Open Awards, MHFA England and the NSPPC Learning Programme.
- Delivering a range of Leadership Links seminars including Finding Focus and Making the Case in partnership with NCVO.
- Helping 561 members of the public sector workforce to access training as part of the New Realities agreement between the VCF sector, Sefton Council and now the Sefton CCGs as well.

Photo: Representatives of VCF sector groups pictured at a Volunteering 4 Good grant scheme presentation ceremony, one of many funding opportunities which the Funding Information Services provides advice on.



225,381

hits on the Merseyside Funding Information Portal website.



VOLUNTEERING AND CITIZENSHIP/SEFTON 4 GOOD



2,362

enquiries from individuals and groups about volunteering opportunities.

Volunteering

Sefton Volunteer Centre supports volunteers, and the organisations that recruit volunteers, by providing a brokerage service that matches local people to organisations with volunteering opportunities.

The centre also provides bespoke support to organisations deploying volunteers, including good practice guides, advice on policies and procedures, training and support with developing new initiatives involving volunteers.

In addition, the centre has links with regional and national agencies in policy work relating to volunteering, and is a National Council for Voluntary Organisations-accredited Volunteer Quality Assurance Scheme.

Key activities during 2017/18 included:

- ▶ Responding to 2,362 enquiries from individuals and groups about volunteering opportunities.
- ▶ Supporting 463 organisations with deploying volunteers or promoting volunteering.
- ▶ Advertising 507 volunteering opportunities on the Sefton Volunteer Centre website during the year.

- ▶ Organising a celebration event during Volunteers' Week at which the Mayor of Sefton presented certificates recognising 105,671 hours of volunteering. This equates to a contribution of £1.39 million to the Sefton economy based on average earnings in the borough.
- ▶ Organising the inaugural Sefton Volunteer Centre Awards. Sue Pennington of Home-Start Southport and Formby was honoured as the first-ever Sefton Volunteer of the Year, with Home-Start also being recognised as the borough's Volunteer Involving Project of the Year.
- ▶ Providing ongoing support to Sefton Council's 2018 Year of the Volunteer initiative.
- ▶ Co-ordinating VCF sector support for the Year of the Volunteer celebrations via a series of themes highlighting work with older people, children and young people, the arts etc.
- ▶ Launching a volunteering grant scheme providing funding to groups developing new projects involving volunteers.
- ▶ Contributing to the development of a volunteering and fundraising pack for schools and youth groups.
- ▶ Providing information and advice on volunteering to around 100 south Sefton sixth form students.
- ▶ Supporting the Formby Area Partnership's work through local faith groups and projects in community buildings to provide co-ordinated services for older people in the town, including local befriending services and the development of the Formby Hub.
- ▶ Providing volunteers for the British Open Golf Championship at Royal Birkdale.
- ▶ Attending events throughout the borough to promote volunteering and offer information and advice to would-be volunteers.

YEAR of the
Volunteer
#MySefton



Sefton 4 Good

Sefton 4 Good supports philanthropy and local giving in the borough, primarily through an online presence. The project encourages local people and organisations to donate their money, skills, time or resources to support Sefton-based good causes.

There are a range of mechanisms that supporters can use to donate money, including payroll giving, BT My Donate, Just Giving and text giving. Local good causes also have the opportunity to maximise their fundraising by routing it through Sefton 4 Good which can claim Gift Aid on their behalf.

Over the past 12 months Sefton 4 Good has worked with the public, private and VCF sectors and the general public to empower them to support the good causes on their doorstep.

Key activities during 2017/18 included:

- Raising £7,080.15 for the Sefton 4 Good grant scheme via a range of fundraising initiatives. Additionally, £5,000 was received from Sefton Council's Transition Fund and £3,000 from Living Well Sefton grants, increasing the total fund to £15,080.15.
- Organising or taking part in a wide range of fundraising activities including the Sovini quiz, a bake sale, collections at Asda and the Plaza Community Cinema, the Active Sefton Active Workforce 5K Challenge, the Cathedral abseil, sales of Southport Air Show and British Musical Fireworks Championship tickets, a car wash at Southport Community Centre, Starbucks Cheer for Good, a champagne raffle, comedy bingo, a jewellery sale and Jumpers 4 Good.
- Supporting an initiative to provide free meals for children and young people in Sefton during the school holidays via a crowdfunding initiative.
- Supporting the south Sefton Docklands Trail project via a crowdfunding page which helped to raise £5,287.50, including Gift Aid of more than £1,000.
- Producing a vox pop video on payroll giving within Sefton Council.
- In partnership with the Mayor of Sefton's Office, launching Citizens 4 Good celebrations which recognise the achievements of residents who make a difference to life in their local communities.
- Providing Passport Office staff with an employer-supported volunteering information session at Southport Community Centre.



£15,080

was raised for the Sefton 4 Good grant scheme to support local groups.

Photo: Volunteers receive their certificates at the annual celebration event at Bootle Town Hall during Volunteers' Week.

CRIMINAL JUSTICE

The aim of Sefton CVS's work in this field is to provide strategic leadership within the VCF sector, and to be a conduit to partners and interpret policy relating to the criminal justice system, community safety and Transforming Rehabilitation.

It involves working with key partners within Merseyside Police (Integrated Offender Management), HM Prison Service, the National Probation Service and Sefton Council.

For a number of years Sefton CVS has delivered a mentoring project working closely with HMP Liverpool. Additional mentoring partnerships were also established with HMP Kirkham and HMP Risley in 2017, after the prisons approached CVS to extend the mentoring work that has been done with HMP Liverpool.

Some pilot work was also undertaken with HMP Styal to offer support to female offenders re-settling back in the Merseyside area.

Brokerage in relation to partnership work with VCF sector services is also provided in HMP Liverpool, supporting the delivery of the Offender Pathway management process. Commissioned work with HMP Kennet ceased in December 2016 due to the closure of the site.

Merseyside Offender Mentoring Project

This project provides mentoring and befriending support to offenders from HMP Liverpool, HMP Kirkham, HMP Preston and HMP Risley before and after release, with the aim of helping them to resettle positively back into the community.

A comprehensive service is provided to support offenders in overcoming any barriers they face, with the objective of reducing reoffending rates significantly, and thus the consequent impact on the wider community.

During 2017/18 the project was funded by a range of agencies including the Big Lottery Fund, the Steve Morgan Foundation, Achieve North West, the John Armitage Charitable Trust, St Helens Council, HMP Liverpool and the Community Rehabilitation Company.

Key activities during 2017/18 included:

HMP Liverpool and HMP Kirkham Mentoring Projects

- Engaging with 1,725 offenders across the two sites, with 523 wishing to access mentoring support. 68 of these were Sefton residents.
- Successfully matching 201 ex-offenders with a volunteer mentor, of whom 59 per cent had previous convictions.



91

new volunteer mentors were recruited and trained by project staff.

- Recruiting and training 69 volunteer mentors, of whom 23 per cent were ex-offenders.
- Staff engaging with HMP Liverpool's Key Worker Scheme and Steps to the Gate courses. 78 multi-agency meetings were also attended.

HMP Risley Mentoring Project

- Interviewing 470 offenders, of whom 147 went on to engage with the project.
- Recruiting and training 22 volunteer mentors.

Other related activity

- Providing representation to the Sefton Community Safety Partnership, MARSOC (Multi-Agency Response to Serious and Organised Crime), Merseyside Reducing Reoffending Meetings, Integrated Offender Management Meetings in Sefton/Liverpool/Wirral/St Helens, Priority and Prolific Offender Meetings, Organised Crime and Gang Groups, Achieve North West and the HMP Liverpool Partnership meetings.
- Working with young people referred by the St Helens Youth Offending Team until the contract came to an end in December 2017.

HMP Liverpool Liaison Work

The Sefton CVS Partnership Liaison Officer works within HMP Liverpool to broker relationships with a diverse range of VCF and enterprise sector organisations which can provide the foundation for the offender's resettlement journey.

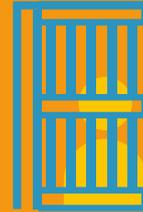
Sefton CVS co-ordinates applications and referrals to a range of partnership services and facilitates the delivery of interventions.

This approach blends a range of creative and innovative VCF sector services with existing statutory support, and results in a more collaborative approach to helping offenders move on with their lives in their local community.

Sefton CVS also works strategically within the prison with Offender Pathway leads and key staff to support and develop VCF sector partnership work and local interventions, with the aim of reducing the likelihood of reoffending.

Key activities during 2017/18 included:

- 47 events, forums and meetings were supported by the Partnership Liaison Officer including activities such as the Prisoner Consultative Committee, Inside Out - Veterans in Custody, the Chaplaincy Drop-in Forum, Liverpool John Moores University research evaluation interviews, family days, allocations and activities referrals and equalities over 50s, Irish and Traveller meetings.
- Co-ordinating training sessions on equality and diversity, cultural competency, understanding depression and understanding gambling addiction which were delivered to 38 prison staff and prisoners.
- Undertaking negotiations with HMP Liverpool during the period from May to December 2017 to agree a contracting period of two years. During this period the post was vacant. The position was filled from the end of March 2018.



1,725

offenders engaged with the project in HMP Liverpool and HMP Kirkham.



Photo: The award-winning Merseyside Offender Mentoring Project team work closely with prisoners to help them resettle positively back into the community.

EQUALITIES/ INCLUDE-IT MERSEY



Sefton Equalities Team works with partners to reduce inequalities in the borough by supporting and enabling partners to meet their requirements under the Equalities Act 2010 legislation. It also provides a conduit through which Sefton's protected groups can gain access to, and participate in, decision making, consultation and engagement.

Key activities during 2017/18 included:

- Providing equalities-related training to 65 people focusing on subjects including debt and mental health awareness, the health needs of refugees and asylum seekers, welcoming the stranger, accredited mental health first aid courses, cultural competency and stigma and mental health training. A Gypsy and Roma myth-busting session and a Gypsy, Roma and Traveller health and wellbeing masterclass were also delivered.
- Supporting Sefton Council's consultation on children's centre restructuring proposals by assisting BME parents at Netherton Children's Centre, consulting with the Traveller community in Formby, distributing Council translations to the relevant communities and arranging for a Portuguese translation, thereby involving this overlooked community.

- Relaunching Sefton Equalities Partnership (SEP) at an event with presentations from Embrace Chair Dr Mike Homfray and Cllr Dan Lewis (Equal Voice Network). SEP is represented on Sefton Council's Corporate Equalities Group.

- Contributing to Sefton Council's Navajo LGBT Charter Mark via the Embrace Chair.

- A successful Faith in Action Conference, chaired by Canon Pete Spiers. Sefton Council Chief Executive Margaret Carney gave the keynote speech and presentations focused on social isolation, South Sefton Foodbank and refugees and asylum seekers. The day also addressed how faith communities can link in with the authority's new locality structures.

- Facilitating networks for equality groups focused on disability, black and minority ethnicities, sexual orientation, transgender and faith.

- Supporting Sefton Council with delivery against its Equality Duties by providing information and advice, training, the production of documentation, strategic engagement and facilitating stakeholder events.

- Working with the CLAHRC Resilience Programme on the development of a Train the Trainer programme and supporting facilitators with the delivery of training in local settings.

- Working with Sefton Council, SERCO and Together Liverpool to raise local awareness of the potential needs of resettled migrants.

- Providing data and intelligence to support the development of strategies by the Sefton Sexual Health Integrated Partnership (SSHIP), EPEG and the Corporate Equalities Group.

- Participating in the Sefton Hate Crime MARAC, facilitating joint equality and hate crime training with Merseyside Police and acting as a Third Party Hate Crime Reporting Centre.

- Engaging in the Modern Slavery and Trafficking Task and Finish Group in partnership with Merseyside Police, the CCGs, MASH and Public Health, sharing data and developing procedures for supporting vulnerable people suspected of being trafficked.

- Providing input to the development of the Sefton and Merseyside and Cheshire Suicide Prevention Strategies, including the delivery of suicide prevention training.



- Facilitating quarterly Sefton Equalities Partnership meetings bringing together representatives from the equality forums, and escalating issues and intelligence to the appropriate public agencies, planning groups and Healthwatch.

- Supporting the Merseyside-wide awards ceremony honouring organisations that have achieved the Navajo LGBT Charter Mark.

- Providing continuing support to football's Show Racism the Red Card initiative including facilitating the participation of Sefton schools in events, and co-sponsoring the national awards ceremony.

- Following on from Show Racism the Red Card activities, facilitating anti-racism classes for Thomas Grey, Holy Spirit and Bedford primary schools.

- Provided mental health awareness training to 100 participants, focusing on debt and mental health, mental health first aid, gambling and addiction and understanding addiction.

- Managing the BME CDW Project which provides intensive one-to-one support to vulnerable members of Sefton's BME communities experiencing mental health conditions. During the year there were 495 interventions involving 214 local BME/migrant residents from 23 different nationalities. The three main issues addressed were mental health, legal problems and safeguarding.

Include-IT Mersey

Sefton CVS and VOLA, working collaboratively, were notified in February 2017 that they had been successful in applying for funding for the Include-IT Mersey digital inclusion project. Big Lottery matched funds from the European Social Fund for projects tackling poverty and promoting social inclusion. The total secured, including ESF funding, was £1.645 million over two years.

Key activities during 2017/18 included:

- Working alongside more than 20 delivery partners on a range of provision.

- 327 unemployed or economically inactive people from across the city region accessing training to support them in developing digital skills.

- 83 volunteer Digital Champions being recruited to date, with 61 placed and actively supporting the project.

- Out of the 168 reported leavers to date, 18 (11 per cent) have progressed to employment and 57 (40 per cent) have progressed to further training. Of the 36 economically inactive completers to date, 19 (53 per cent) have progressed to active job search.



Photo: The Sefton CVS equalities team took part in this Show Racism the Red Card education conference at Liverpool's Anfield stadium.

CHILDREN, YOUNG PEOPLE AND FAMILIES



This area of the work of Sefton CVS involves the development of a co-ordinated, strategic approach to local services, seeking to embed best practice to deliver quality outcomes for children, young people and families, with a focus on multi-agency working and integrated processes.

The Every Child Matters Forum facilitates VCF representation, enabling the sector to provide service solutions to meet the needs and priorities identified locally and nationally. 468 members participate in forums and policy and information bulletins.

Key activities during 2017/18 included:

- Facilitating six meetings of the Every Child Matters Forum and supporting the VCF sector's engagement in personal health budgets, child poverty service mapping, Sefton Children's Plan, Sefton's 2030 Vision consultation, children with additional needs, the Emotional Health and Wellbeing Strategy, 0-19 Healthy Child Programme and Children and Young People's Substance Misuse Health Needs Assessment.
- Active involvement in the Local Safeguarding Children Board structures and work streams of the Executive Board, Training and Child Sexual Exploitation Group.
- Engaging in the CAMHS Transformation Planning Expert Reference Group, Early Help and Neglect Sub Group.
- Leading the Sefton Emotional Achievement Service (SEAS) consortium of six local charities engaged in the mental health wellbeing of children and families. A CCG-funded initiative delivered self-harm prevention and support for 11-25 year olds.
- Providing independent support to the Merseyside Cadets Safeguarding Board.
- Facilitating workshops with the 5 Boroughs Partnership NHS Trust to consult with the VCF sector about the Healthy Child Programme Service.
- Developing and launching Red Ties, a short film and web resource created by young people on the subject of self-harm.
- Co-ordinating referrals for Southport and Birkdale Provident Society Trust grants for vulnerable families, with 143 being actioned during the year.
- Providing specialist training to VCF sector organisations on subjects including safeguarding, anxiety in children and child sexual exploitation.
- Providing DBS checks on local VCF sector staff and volunteers, processing 218 disclosures for 69 organisations during the year.
- Distributing 19 Every Child Matters information bulletins during the year to 342 recipients per update, a total of 6,498.

Photo: 200 people attended the annual Shining Stars awards ceremony at Bootle Town Hall in December.



Sefton Voices

Sefton Voices aims to increase the involvement of children and young people in decision making by developing their confidence and skills to give them a voice.

Sefton Young Advisors

Sefton Voices employs 20 young people aged 15–23 as Young Advisors to show community leaders and decision makers how to engage young people in community life. They help organisations 'youth proof' their practices, policies, strategies and commissioning. Sefton's Young Advisors have gained local and national recognition for their work.

Key activities during 2017/18 included:

- Undertaking consultation on the Children and Young People's Emotional Wellbeing Strategy, and presenting a final report on the findings to the Sefton Health and Wellbeing Board.
- Delivering a Youth Voice event to improve access to networks and promote youth voices in the borough.
- Undertaking consultation on young people's personal safety for Sefton Council.
- Leading on consultation with young people and their parents about their experiences of being on a Child in Need/Protection Plan.
- Delivering an emotional wellbeing event at Bootle Town Hall to engage young people in projects that build positive mental health in schools.
- Undertaking consultation with young people on their views about the Sefton 2030 Vision.
- Youth proofing a survey regarding the PACE clinic on behalf of Sefton's Sexual Health Service.
- Organising and hosting the annual Sefton Shining Stars Awards at Bootle Town Hall attended by 200 people and sponsored by local partners. Shining Stars recognises the achievements and qualities of Sefton's children and young people over nine award categories focusing on achievements in areas such as volunteering and community spirit, fundraising, changing attitudes and bravery.
- Facilitating youth voices in the borough via a Youth Cabinet which reports directly to Sefton's full Cabinet and Heads of Service on a bi-monthly basis to consider local issues. A joint event was held in March on a 'Curriculum for Life' arising from the Youth Parliament campaign.
- Co-ordinating Buddy Up which delivers social clubs and school holiday activities for children with additional needs.
- Delivering the Children with Additional Needs Network in partnership with Sefton Carers Centre, providing support for children, young people and their families.

HIGHLIGHTS OF THE YEAR 2



1,000+

Sefton VCF sector organisations now featured in the VCF Direct online directory.



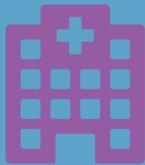
507

volunteering opportunities advertised on the Sefton Volunteer Centre website.



12

potential new Sefton VCF sector groups provided with advice and support.



136

cancer cases referred to the new Macmillan Community Navigator Service.



20

Young Advisors aged 15-23 employed to engage young people in community life.



9,615

Sefton residents benefited from the CCGs' VCF Health Fund managed by CVS.



48

groups had annual accounts prepared by the Community Accountancy Service.



731

people achieved accreditation on training courses run by Sefton CVS.



£1.12M

secured for Sefton's youth sector from the Big Lottery Youth Investment Fund.



6,403

people attended activities and events at the Strand By Me shop in Bootle.



94

training courses now offered by Sefton CVS on a bespoke basis.



£50,000

invested in local groups and individuals by the Living Well Sefton grant programme.



596

funding opportunities advertised on the Merseyside Funding Information Portal website.



44

young people registered with the Buddy Up mentoring and befriending service.



218

DBS disclosures for 69 separate organisations processed during the year.



23

people recognised for making a difference in their communities via Citizens 4 Good.

HEALTH AND WELLBEING



Sefton CVS co-ordinates and facilitates the response of the VCF sector in Sefton to local and national health priorities, and also supports the sector's engagement with key partners and commissioners on developing solutions to these priorities in the borough.

As part of this work CVS also co-ordinates the Health and Social Care Forum which currently has a membership of 187 VCF sector organisations.

Key activities during 2017/18 included:

- Facilitating six meetings of the Health and Social Forum which focused on issues including consultation on orthopaedic services, commissioning policy review, changes to domiciliary care, Universal Credit roll-out and changes to medicines management by pharmacies.
- Facilitating the Sefton in Mind subgroup focused on mental health resources in the borough. This group has 137 members, and has now become a Time to Change Hub, supporting the national Time to Change campaign which aims to reduce mental health-related stigma and discrimination.
- Active engagement in the Health and Wellbeing Strategy Structures, including the Adult Forum and the Health and Wellbeing Board.
- Partnership work with Mersey Care including support for the Trust's community services launch in Sefton.
- Building on local asset-based community development work via a CVS-facilitated conference and the launch of a website to promote ideas.
- Supporting Sefton Council in the development of its new hub/locality approaches.
- Co-ordinating the Pay it Forward initiative and publishing an impact report.
- Working with Sefton Adult Mental Health and Wellbeing Consortium (SAMHAWC) to review its partnership arrangements.
- Providing VCF sector representation to the Well Sefton Steering Group, Mental Health and Employment Working Group, Dementia Action Alliance, Dementia Strategy and Welfare Reform and Anti-Poverty Partnership.
- Supporting the facilitation of two anti-poverty conferences, attended by 73 delegates.
- Providing sector intelligence to the Sefton CCGs' Experience and Patient Engagement Group (EPEG).
- Engaging with Access Sefton and Mersey Care to develop stronger working relationships between local mental health service providers and VCF organisations.
- Distributing 11 Health and Social Care Forum bulletins to 184 recipients per issue.

● **Photo:** Sefton CVS's Young Advisors worked with NHS South Sefton CCG and NHS Southport and Formby CCG to host the Your Youth Health Day earlier this year.

Reablement

The Reablement Project provides personalised rehabilitative support to service users to enable them to return to full independence. This includes interventions for timely and safe discharge from hospital, and the assessment of needs to avoid unnecessary dependence upon more acute, long-term services.

The services are delivered through the South Sefton Health and Wellbeing Trainers and the Reablement Information and Signposting Service.

Key activities during 2017/18 included:

- 645 referrals being received by the Health and Wellbeing Trainers - 20 per cent up on the previous year.
- 1,673 interventions being delivered by the Health Trainers team.
- Clients setting a total of 1,051 personal goals over the course of the year. 766 of these goals were met with the support of Health Trainers.
- This support included the behaviour change programme, regular home visits and ongoing focused support, as well as the provision of tailored information and/or signposting to other appropriate services.

HEALTHWATCH

Sefton CVS employs the management teams of both Healthwatch Sefton and Healthwatch Knowsley who report to their respective Boards. Both organisations produce their own annual reports. Healthwatch operates throughout England as the consumer champion for health and social care.

Macmillan Navigators

This two-year pilot project was launched in 2017 and is funded by Macmillan Cancer Support. The project aims to help people affected by cancer to get the support they need, whether it is physical, financial, emotional, spiritual or practical.

The project currently operates in the south Sefton area, and is a partnership between Aintree Hospital, South Sefton CCG and Sefton CVS.

Key activities during 2017/18 included:

- The new Community Navigators forging links with Clinical Nurse Specialists from the various local cancer clinics and the locality-based Multi-Disciplinary Teams.
- 136 cases being referred to the project, with 72 of these clients going on to complete an initial Holistic Needs Assessment and work with the service.
- Awareness-raising activities including attendance at multiple Aintree tumour clinics, a GP protected learning session presented to various teams across south Sefton, and organising a health and wellbeing event at Aintree for patients and their families.

Community Connectors

Community Connectors was set up in 2017 to help Sefton residents aged 18 and over who are at risk of loneliness and/or isolation, who have low-level mental health needs and could access adult social care for help with these issues.

The aim is to reduce the number of cases going to adult social care by introducing people to the Community Connectors Project and supporting them before their case develops into a 'crisis'.

The team can help people with accessing local groups and organisations, befriending and everyday tasks which have become a burden. A Community Champion can also be matched to a service user to provide support on an ongoing basis.

Key activities during 2017/18 included:

- 222 referrals being made to the project, with referrers including GPs and adult social care staff.
- 116 volunteer Community Champions being recruited and trained.
- The publication of a new directory - Connecting You to Services in Sefton - signposting residents to a wide range of services. These are organised around themes such as health and social care, community safety and leisure and social activities. Feedback on the new publication has been extremely positive and the directories have been distributed to public facilities and to council departments.

187

VCF sector groups are members of the Health and Social Care Forum.



645

referrals were received by the Health and Wellbeing Trainers.

LIVING WELL SEFTON

In July 2016, Sefton Council contracted Sefton CVS to co-ordinate an integrated wellness service, Living Well Sefton.

The service is a partnership between CVS, the May Logan Centre, the Feelgood Factory, the Brighter Living Partnership, the Stop Smoking Service, Active Lifestyles, Citizens Advice Sefton and Fun4Kidz.

Living Well Sefton works to protect and enhance the health and wellbeing of Sefton residents, focusing in particular on health inequalities.

The emphasis is on prevention and early intervention, and working with a wide range of partners to meet the needs of local people by enabling them to access the services they need easily.

The service provides tailored support and interventions delivered in community venues across the borough. Living Well Sefton is also fully integrated with the clinical Stop Smoking Service and Weight Management Service.

Photo: Living Well Sefton staff and mentors pictured at a development day for the service.

Key activities during 2017/18 included:

- Delivering bespoke Making Every Contact Count (MECC) training courses to more than 750 individuals including elected members, GP practice staff and library staff.
- Securing £22k per year from Well Sefton to enable Living Well Sefton mentors to support clients in GP practices and community venues in Bootle.
- Running a three-month pilot scheme with Lancashire Care to provide Living Well Sefton support to patients from six Southport GP practices.
- Organising two further rounds of Community Resilience Grants. 67 applications were received, including partnership applications supporting good mental health. 20 grants were awarded to groups and eight to individuals, with a total of £50,000 invested.
- Delivering more than 4,000 interventions by the end of March 2018, with partners working with 2,600 unique clients (not including Active Lifestyles or CAB general clients).
- Developing a new outcomes framework with the partner services. The co-ordinator is currently awaiting feedback from Public Health.



4,000+

interventions delivered
by the end of March 2018.



STRAND BY ME/SOUTHPORT COMMUNITY CENTRE



Strand By Me

Strand by Me is a community signposting and health shop in Bootle's Strand Shopping Centre funded by South Sefton CCG. It provides residents with a venue where local organisations and their partners can run events and promote their services.

Key activities during 2017/18 included:

- 6,403 people being engaged through events and activities at the shop over the 12-month period - a 30 per cent increase on 2016/17. The top three issues addressed were mental health, physical activity and healthy eating.
- Hosting 12 regular activities each month including Breathe Easy groups, art classes, dementia support and Strand Residents events.
- Hosting regular events organised by two public services - Sefton Council and Mersey Care - and four VCF sector groups - People First, Veterans in Sefton, the May Logan Centre and Living Well Sefton.
- Providing 'pop-up' opportunities for organisations to promote their services including the Alzheimer's Society, Sefton Cancer Support Group, Merseyside Police Crime Prevention Unit and the British Lung Foundation.

Photo: One of the many successful events organised at Southport Community Centre during the year.

- Supporting Pay It Forward Day with volunteers giving out chocolates and flowers to Strand shoppers, encouraging them to pass on an act of kindness.
- Providing dementia awareness training to Strand staff, with the aim of making the shopping centre dementia friendly.
- Installing a digital hub in partnership with One Vision Housing to provide internet access to local residents, in particular those applying for Universal Credit.

Southport Community Centre

During 2017/18 Sefton CVS continued to expand the services available at Southport Community Centre, which operates from the All Souls building on Norwood Road in the town, working closely with the Brighter Living Partnership and St Simon and St Jude.

Key activities during 2017/18 included:

- 6,264 visits by members of the public attending groups, activities or events over the 12-month period.
- Providing a local base for groups including Southport Foodbank, Veterans in Sefton, Creative Painting, the Cake Club, Fifty Five Fit, Knit and Natter, Le Club Francais, Nippon Martial Arts, Bim Bam, National Children's Trust, the Off-Key Community Choir and an upcycling/furniture painting workshop.

- Hosting a Great Get Together event in memory of MP Jo Cox, providing an opportunity to bring the diverse users of the centre together.
- Hosting a 'bring and share' community picnic attended by 74 group members and local residents.
- 32 residents registering for a Be Your Own Boss event run in partnership with Alt Valley Trust.
- Hosting a sellout spooky film night for local residents in late October.
- Running a volunteer recruitment event using a 'speed dating' model, enabling members of the public to explore volunteering opportunities with projects operating in the Southport area.



12,667

visits in total to Strand By Me/Southport Community Centre.

COMMUNITY INTELLIGENCE AND COMMUNICATION



Connecting You to Services in Sefton

www.seftoncvcs.org.uk

Sefton CVS continues to develop VCF Direct, the online directory of services and contact details of VCF sector groups operating in and around Sefton. The system was commissioned by South Sefton and Southport and Formby Clinical Commissioning Groups (CCGs) and developed by VidaVia Ltd.



Key activities during 2017/18 included:

- Managing VCF Direct that now includes details of 3,500 services offered by more than 1,000 VCF sector organisations across around 1,350 locations. The directory attracted 12,358 unique visits over the 12-month period.
- Providing tailored VCF sector intelligence in response to 45 formal information and signposting requests from local councillors, agencies and the public.
- Sharing 573 separate website articles on seftoncvcs.org.uk including events, activities, job vacancies, policy updates and consultations.
- Issuing 43 separate Sefton CVS email updates, including information about funding opportunities, national/regional sector news and training and development opportunities. These were sent to approximately 1,300 subscribers per update, a total distribution of approximately 55,000 individual messages over 12 months.
- Managing the Sefton CVS Twitter account (@Seftoncvcs) which now has a total of 4,368 followers, an increase of 405 over the 12-month period. 627 tweets were posted during the year.
- Managing the Sefton CVS Facebook page (facebook.com/SeftonCVS) and producing 585 posts which attracted 886 'Likes' and 403 post interactions over the year.
- Managing more than 20 additional social media accounts (Twitter and Facebook) for various projects and initiatives, generating a total of around 15,000 followers.
- Acting as a consultation and information conduit on a wide range of strategic and operational issues over the 12-month period including the Sefton 2030 Vision, Sefton's Year of the Volunteer campaign, the New Realities partnership agreement, Welfare Reform and Anti-Poverty Partnership work and ongoing promotion of stakeholder engagement activities such as the South Sefton CCG and Southport and Formby CCG 'Big Chat' events.

Photo: The Connecting You to Services in Sefton directory was a major new publication produced by Sefton CVS during the year.

TREASURER'S REPORT AND FUNDERS

I have pleasure in presenting the financial statements of Sefton CVS for the financial year 2017/18.

Sefton CVS manages various projects and programmes throughout Sefton and, wherever possible, diversifies its funding sources for the development of specific projects.

This financial year saw an increase in income, from £1.95 million in 2016/17 to £2.41 million in 2017/18.

Of the income 74 per cent is restricted funding, coming with specific conditions imposed by the donor which are binding on the organisation.

Total expenditure during 2017/18 was £2.76 million. Of this expenditure 85 per cent was spent on services to the sector, work that helps CVS achieve its objectives of promoting and assisting voluntary, community and faith activity in the borough.

The remaining 15 per cent was spent on support services which include audit, governance, rents and other ancillary items.

The core services of Sefton CVS are highly dependent upon the continued support of Sefton Council. We thank them for their contribution.

The Trustees have re-examined the charity's requirements for free reserves and have concluded that, to allow the charity to be managed efficiently and to provide a buffer for uninterrupted services, a general reserve of approximately £148,000 should be maintained.

The Finance Sub-committee regularly reviews the organisation's investments, and the performance of the various funds. In 2015 the Trustees took the opportunity to implement a new investment policy which had a clear focus on ethical investments and providing a satisfactory return to enable Sefton CVS to continue to invest in its charitable objectives. Consequently the Trustees appointed Rathbones as investment managers for the organisation.

As at 31st March 2018 the investments managed by Rathbones had made an unrealised gain of £38,037.

I would like to thank the finance team for their continued hard work during the year.

Peter Taaffe and staff from BWMacfarlane are to be thanked for ensuring our compliance with current legal requirements. I have proposed their re-election at the annual general meeting.

Simon Sharman

Treasurer on behalf of the Trustees

Funders 2017/18

- Sefton Council
- NHS South Sefton CCG
- NHS Southport and Formby CCG
- St Helens Council
- People's Health Trust
- Lancaster University
- HM Prison Service
- Achieve North West
- The Big Lottery
- John Armitage Charitable Trust
- Steve Morgan Foundation
- Merseyside Community Rehabilitation Company
- Groundwork UK
- Macmillan Cancer Support

FINANCIAL STATEMENT

	Unrestricted funds	Restricted funds	Total 2018	Total 2017
	£	£	£	£
Income from:				
Donations and legacies	544,830	0	544,830	95,312
Charitable activities	80,132	1,781,906	1,862,038	1,842,741
Investments	11,784	0	11,784	16,272
Total income	636,746	1,781,906	2,418,652	1,954,325
Expenditure on:				
Raising funds	7,209	0	7,209	6,811
Charitable activities	860,601	1,899,297	2,759,898	2,042,858
Total expenditure	867,810	1,899,297	2,767,107	2,049,669
Net gains on investments	38,037	0	38,037	68,913
Net income/(expenditure)	(193,027)	(117,391)	(310,418)	(26,431)
Transfers between funds				0
Net movement in funds	(193,027)	(117,391)	(310,418)	(26,431)
Reconciliation of funds:				
Funds b/fwd	586,902	967,923	1,554,825	1,581,256
Funds c/fwd	393,875	850,532	1,244,407	1,554,825

BALANCE SHEET

		2018	2017
	£	£	£
Fixed assets			
Tangible Assets		44,635	58,208
Investments		522,632	530,579
		567,267	588,787
Current assets			
Debtors	181,211		251,546
Cash at bank and in hand	655,855		871,255
	837,066		1,122,801
Creditors: Amounts falling due within one year	159,926		156,763
Net current assets		677,140	966,038
Total net assets		1,244,407	1,554,825
Funds of the charity			
Designated funds		245,189	369,200
General fund		148,686	217,702
Total unrestricted funds		393,875	586,902
Restricted funds		850,532	967,923
Total funds		1,244,407	1,554,825

Sefton Council for Voluntary Service year ended March 2018

These summarised accounts are an extract from the statutory annual report and accounts of Sefton Council for Voluntary Service for the financial year ended 31st March 2018 and which have been audited by BWM, who gave an unqualified audit report on 5th October 2018.

The auditors have confirmed to the Trustees that these summarised accounts are consistent with the full annual accounts of the charity for the year ended 31st March 2018.

The full annual accounts and Trustees' report of the charity were approved by the Trustees and signed on their behalf on 3rd October 2018.

They will be submitted to the Charity Commission in October 2018.

Copies of the charity's full annual accounts, the auditor's report on those accounts and the Trustees' report may be obtained from Sefton CVS, 3rd Floor Suite 3B, North Wing, Burlington House, Crosby Road North, Waterloo, Liverpool L22 0LG.

Signed on behalf of the Trustees
3rd October 2018

SEFTON CVS FACTFILE

Registered office

3rd Floor Suite 3B, North Wing,
Burlington House,
Crosby Road North,
Waterloo L22 0LG

T 0151 920 0726
E mail@seftoncvcs.org.uk
www.seftoncvcs.org.uk

Southport office

Southport Community Centre
Norwood Road
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Merseyside
PR8 6HQ

T 01704 517810
E info@southportcommunity
centre.org.uk
www.southportcommunity
centre.org.uk

Company/charity registration

Registered in England and Wales
as a Company Limited by
Guarantee No: 2832920
Registered Charity No: 1024546

Auditors

BWM
Castle Chambers
43 Castle Street
Liverpool
L2 9SH

Bankers

HSBC
197 Stanley Road
Bootle, Merseyside
L20 3DX

Investment managers

Rathbone Greenbank Investments
Port of Liverpool Building
Pier Head
Liverpool
L3 1NW

Solicitors

Middleton Solicitors
Granite House
8/10 Stanley Street
Liverpool
L1 6AF

Charity legal advisers

Brabners Chaffe Street
Horton House
Exchange Flags
Liverpool
L2 3YL

Principal insurers

David Edwards
Insurance Brokers
1 Rotten Row Barns
1957 Warwick Road
Knowle, Solihull
West Midlands
B93 0DX

Board of Directors

Dave Roscoe (Chair)
Elizabeth Barnett (Vice Chair)
Simon Sharman (Treasurer)
Paul Cummins
Valerie Elson
Dr Mike Homfray
Paulette Lappin
David McGregor
Brenda Porter
Nikki Ronan
(until July 2018)
Mark Sonne
The Venerable Pete Spiers
Brian Thomas

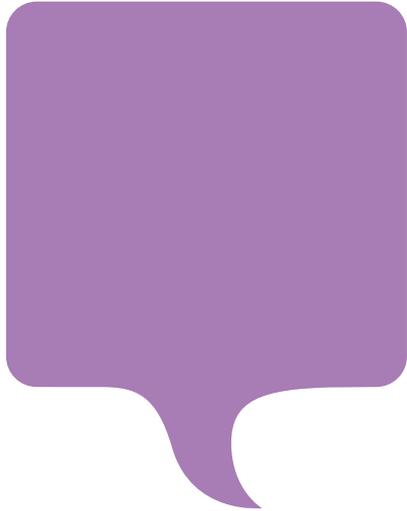
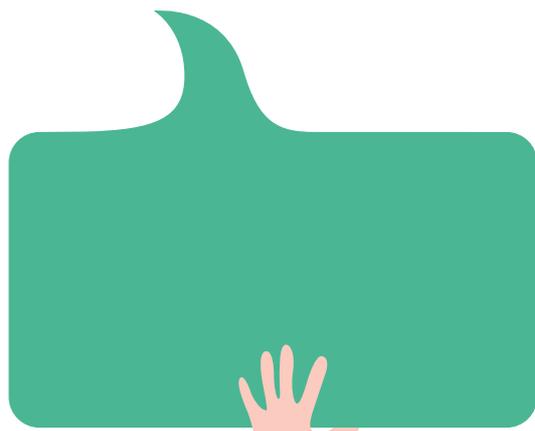
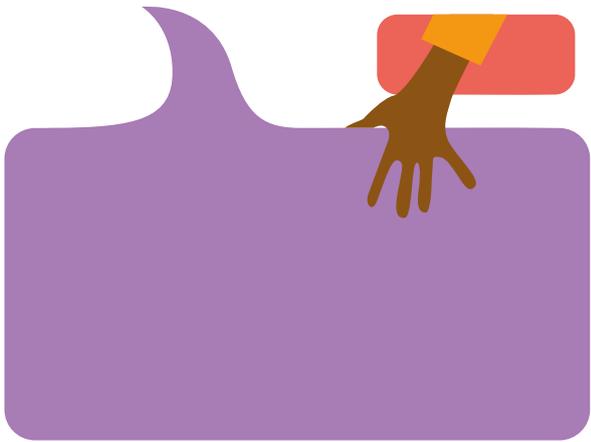
Angela White OBE
(Company Secretary
and Chief Executive)

Sefton Council representatives in attendance

Cllr Janet Grace
Cllr Ian Moncur
(until Sept 2018)
Cllr David Pullin
Cllr David Robinson
(from Sept 2018)

Patrons

The Worshipful the Mayor of Sefton
Colonel Martin G C Amlôt
OBE OStJ DL FRSA



3rd Floor Suite 3B, North Wing,
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 **@SeftonCVS**

www.seftoncvcs.org.uk

Registered in England and Wales as a
Company Limited by Guarantee No: 2832920

Registered Charity No: 1024546

The information contained in this annual
report is available in different formats on request.

Sefton CVS would like to thank chartered
accountants BWM for sponsoring this
year's annual report.

