

The background is a solid pink color with three large, overlapping circles of a slightly lighter shade of pink. One circle is in the top-left corner, another is in the top-right corner, and the third is at the bottom center.

Section 3

Home Life

Sefton CVS Signposting Service

Is there an aspect of health and social care, community safety, support at home, social activities or financial services that you need some further advice and information on?

Are you unsure which services or activities would be most appropriate for you?

Would you like to speak to someone about the services or activities that are available?

If so contact the Sefton CVS Signposting Service on:

Telephone: 0151 920 0726 ext 241
to be connected to services for south Sefton (Maghull, Lydiate, Litherland, Bootle, Seaforth, Crosby, Thornton and Hightown areas)

or

Telephone: 01704 517810
to be connected to services for north Sefton (Formby, Ainsdale, Birkdale and Southport areas)

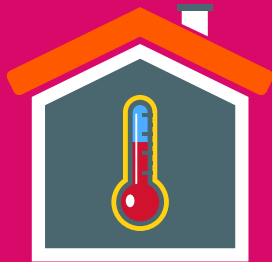


Sefton CVS
Supporting Local Communities

Question

Card 46

**How can I make
my home more
warm and cosy?**



Answer

Card 46

Affordable Warmth Scheme

A Government scheme offering a variety of measures aimed at improving home heating and energy efficiency.

Telephone: 0151 934 2222

Question

Card 47

**How can I get
a home fire
safety check
and smoke
alarms fitted?**



Answer

Card 47

Merseyside Fire Safety Team

Telephone: 0800 731 5958

They offer these services free if you are over 65.

Question

Card 48

**How do I get a
tradesman or
gardener that
I can rely on?**



Answer

Card 48

To find a tradesperson
for your area contact:

TrustMark

Telephone: 0333 555 1234

or the **Citizen's Advice Bureau**

Consumer Helpline: 03454 04 05 06

or **Telephone:** 03444 111 444

Question

Card 49

Where can I get advice about moving to more suitable housing, or about homelessness?



Answer

Card 49

Sefton Housing Options Team

Ground Floor, Merton House,
Stanley Road, Bootle L20 3UU

Monday–Thursday

10am–4pm

Friday

10am–3pm

Telephone: 0151 934 3541

Question

Card 50

**How do I
contact the
refuse collection
service?**



Answer

Card 50

Sefton Council Refuse Collection

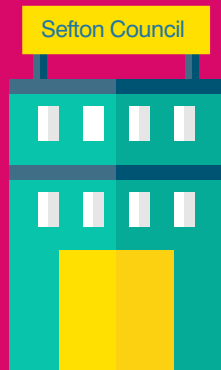
Telephone: 0345 140 0845

Website: www.sefton.gov.uk/2088

Question

Card 51

**How can I get
in touch with
Sefton Council?**



Answer

Card 51

Sefton Council Contact Centre

Telephone: 0345 140 0845

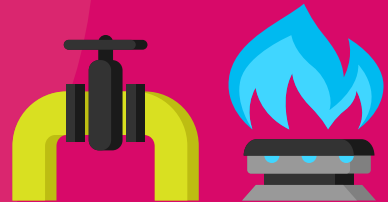
This is the main contact number for Sefton Council and is suitable for all enquiries. Alternatively, some issues can be dealt with or reported online.

Website: www.sefton.gov.uk

Question

Card 52

**What are the
emergency
numbers for
gas, water and
electricity?**



Answer

Card 52

National Grid - gas

For gas leaks - open 24 hours a day seven days a week.

Telephone: 0800 111 999

United Utilities - water

Telephone: 0800 33 00 33 or
03456 723723

Electricity

If you have a power cut and you are not sure who your local network operator is you can call 105 to be put through to your local provider.

Question

Card 53

**How can I
apply for a
free tv licence
if I'm over 75?**



Answer

Card 53

Telephone: 0300 790 6165

You can also apply for a free
TV licence online.

Website: www.tvlicensing.co.uk

Question

Card 54

**Who can help me
if my circumstances
mean that I am
unable to feed myself
or my family?**



Answer

Card 54

South Sefton Foodbank and **Southport Foodbank** operate from various locations in the borough.

You will need a voucher from an agency such as Sefton CVS or Citizens Advice Bureau. For more details and the locations and opening times of foodbanks contact:

South Sefton

Telephone: 0151 934 3055
or 0151 933 1300

Southport

Telephone: 01704 544419