

Participant Journey

Engagement activities – targeted engagement by HA’s, supported by Digital Champions

Engagement activities – Community based tasters, fun days, etc supported by DPs & Digital Champions

Learning Programme

Digital Skills

Enrolment on programme
Informal Initial Assessment
Barrier removal – e.g. childcare, transport support

Using a Computer & Online Basics:
keyboard & mouse, e-mail, internet basics

More Internet Skills:
shopping, public services, banking & budgeting, entertainment, social media, etc.

Finding a Job Online:
Job search, on-line applications, UJM

Online Safety:
Keeping your personal information secure online etc.

Employability support –
job search, CVs, applications, confidence, etc.

Number of participants may reduce (not all will want or need later modules)

Level of participant engagement increases as confidence grows

Targetted progression support

Tailored to individual’s progression aspirations

1:1 IAG

Visits to progression destinations – training orgs, FE, recruitment events etc

Personalised job application support

Individual interview support

PROGRESSION

Delivery Model - V3-March-17

Project Activities

Identification of eligible people, including priority groups.

Engagement activities:
Stalls and tasters at community bases and events, door knocking, 1:1 contact and trials with champions etc

ICT Training delivery:

Learn My Way
Wider ICT support
1:1 coaching with DI champion

Employability training

Employability & Progression support

Post-progression support

Who by

HA’s and Digital Champions

Digital Champions, community based partners, HAs, ICT Training Partners

ICT Training Partners Supported by Digital Champions

Located at community based venues

ICT/Employment support Training partners / Digital Champions

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Support throughout the participant journey by Digital champions

Access to Digital surgeries based in local community based venues in targeted geographical areas

Digital Champions: Recruitment, signposting to training, on-going support and management